

## Annex 1 – TPR Errors by Member Numbers

	June 2020				September 2020				Trend
	Member Records	TPR Errors	% Errors	Data Score	Member Records	TPR Errors	% Errors	Data Score	
ACTIVE	37798	391	1.03%	98.97	37523	506	1.35%	98.65	▲
UNDECIDED	3437	356	10.36%	89.64	3801	350	9.21%	90.79	▼
DEFERRED	42590	4314	10.13%	89.87	42573	4378	10.28%	89.72	▲
PENSIONERS	32259	208	0.64%	99.36	32506	206	0.63%	99.37	▼
DEPENDANTS	4917	93	1.89%	98.11	4927	99	2.01%	97.99	▲
FROZEN	3827	1379	36.03%	63.97	3862	1301	33.69%	66.31	▼
<b>TOTALS</b>	<b>124828</b>	<b>6741</b>	<b>5.40%</b>	<b>94.60</b>	<b>125192</b>	<b>6840</b>	<b>5.46%</b>	<b>94.54</b>	<b>▲</b>

## Annex 2 – Outstanding Queries by Type

	June 2020		September 2020		Trend
	TPR Errors	%	TPR Errors	%	
Age 75 exceeded LGPS eligibility issue	62	0.83%	63	0.84%	▲
CARE pay for 2014-2015 required	24	0.32%	37	0.49%	▲
CARE pay for 2015-2016 required	32	0.43%	35	0.47%	▲
CARE pay for 2016-2017 required	52	0.70%	36	0.48%	▼
CARE pay for 2017-2018 required	90	1.21%	67	0.90%	▼
CARE pay for 2018-2019 required	188	2.52%	119	1.59%	▼
CARE pay for 2019-2020 required	57	0.77%	160	2.14%	▲
Casual hours data required	20	0.27%	8	0.11%	▼
Historic refund case	689	9.25%	617	8.25%	▼
Leaver form required	243	3.26%	242	3.23%	▼
Correct Forenames required	9	0.12%	11	0.15%	▲
Correct gender required	1	0.01%	1	0.01%	▼
Correct NINO required	162	2.18%	163	2.18%	▲
Correct address required	5777	77.56%	5900	78.86%	▲
Correct title required ie Miss or Mr	10	0.13%	6	0.08%	▼
Pay Ref required	4	0.05%	2	0.03%	▼
Date joined fund	1	0.01%	0	0%	▼
Data required from a previous employer	27	0.36%	15	0.20%	▼
<b>Grand total</b>	<b>7448</b>	<b>100%</b>	<b>7482</b>	<b>100</b>	<b>▲</b>

Common Data

Scheme Specific Data

### Annex 3 – Outstanding TPR by status

	TPR Errors June 2020	%	TPR Errors September 2020	%
<b>1 ACTIVE</b>	<b>514</b>	<b>100%</b>	<b>625</b>	<b>100%</b>
Age 75 exceeded LGPS eligibility issue	1	0.19%	0	0%
CARE pay for 2014-2015 required	19	3.70%	33	5.29%
CARE pay for 2015-2016 required	25	4.86%	30	4.81%
CARE pay for 2016-2017 required	33	6.42%	28	4.48%
CARE pay for 2017-2018 required	55	10.70%	51	7.82%
CARE pay for 2018-2019 required	150	29.18%	103	16.48%
CARE pay for 2019-2020 required	52	10.12%	142	22.72%
Casual hours data required	9	1.75%	5	0.81%
Correct address required	129	25.10%	218	34.88%
Correct NINO required	8	1.56%	3	0.49%
Correct title required ie Miss or Mr	3	0.58%	0	0%
Pay Ref required	2	0.39%	1	0.17%
Leaver form required	13	2.53%	3	0.49%
Date joined Fund	1	0.19%	0	0%
Data Required from a previous employer	14	2.73%	8	1.28%
<b>2 UNDECIDED</b>	<b>451</b>	<b>100%</b>	<b>407</b>	<b>100%</b>
Age 75 exceeded LGPS eligibility issue	1	0.22%	3	0.74%
CARE pay for 2014-2015 required	5	1.11%	4	0.98%
CARE pay for 2015-2016 required	7	1.55%	5	1.23%
CARE pay for 2016-2017 required	19	4.21	8	1.97%
CARE pay for 2017-2018 required	30	6.65	15	3.69%
CARE pay for 2018-2019 required	37	8.20%	16	3.93%
CARE pay for 2019-2020 required	5	1.11%	18	4.42%
Casual hours data required	11	2.44%	3	0.74%
Correct address required	92	20.41%	88	21.62%
Leaver form required	230	51%	238	58.48%
Pay Ref required	1	0.22%	1	0.25%
Correct gender required	1	0.22%	0	0%
Correct NINO required	0	0%	2	0.48%
Data Required from a previous employer	12	2.66%	6	1.47%
<b>4 DEFERRED</b>	<b>4348</b>	<b>100%</b>	<b>4413</b>	<b>100%</b>
Age 75 exceeded LGPS eligibility issue	7	0.16%	7	0.16%
CARE pay for 2017-2018 required	5	0.11%	1	0.02%
CARE pay for 2018-2019 required	1	0.02%	0	0%
Correct address required	4288	98.62%	4359	98.78%
Correct NINO required	46	1.06%	46	1.04%
Correct title required ie Miss or Mr	1	0.02%	0	0%
Leaver Form Required	0	0%	0	0%

<b>5 PENSIONERS</b>	<b>209</b>	<b>100%</b>	<b>207</b>	<b>100%</b>
Correct address required	207	99.04%	204	98.55%
Correct gender required	0	0%	1	0.48%
Correct NINO required	2	0.96%	2	0.97%
<b>6 DEPENDANTS</b>	<b>96</b>	<b>100%</b>	<b>100</b>	<b>100%</b>
Correct address required	35	36.46%	35	35%
Correct title required ie Miss or Mr	5	5.21%	5	5%
Correct NINO required	56	58.33%	60	60%
<b>9 FROZEN</b>	<b>1830</b>	<b>100%</b>	<b>1728</b>	<b>100%</b>
Age 75 exceeded LGPS eligibility issue	53	2.90%	53	3.09%
Correct Forenames required	9	0.49%	9	0.52%
Correct title required ie Miss or Mr	1	0.05%	1	0.06%
Correct address required	1026	56.07%	996	57.62%
Correct NINO required	50	2.73%	50	2.89%
Historic refund case	689	37.65%	617	35.71%
Date joined fund required	0	0%	0	0%
Data Required from a previous employer	1	0.05%	1	0.06%
Pay ref required	1	0.05%	0	0%
Leaver form required	0	0%	1	0.06%
<b>Grand Total</b>	<b>7448</b>	<b>100%</b>	<b>7482</b>	<b>100%</b>